# Digital & Technology Support in Marlborough

Read about local community groups and individuals ready and willing to help you learn new skills. No matter what level you are at, assistance is available and, in many cases, it's free of charge.

Reach out for support to:
- Get to grips with your computer, phone, and/or other gadgets
- Be comfortable and confident online
- Make technology work for you

# Like to learn in a group?

- **Marlborough Libraries** run '**Stepping Up**' workshops in Picton and Blenheim. Courses include introduction to smartphones, Google photos, introduction to apps, and using emails, among other topics. FREE.

- **REAP Marlborough** will offer training in basic computing, social media and Canva (a free publishing programme) later in the year. Fees may apply.

- **Literacy Marlborough** runs courses on digital devices, basic computing and spreadsheets for learners of any age or ability. FREE

- **Wendy Reynolds** is a private tutor teaching technology for seniors, helping people feel confident with their computer devices. Prices for group tuition start from $5.

- **Senior Net Marlborough Sounds** is for Sounds-based seniors who'd like to learn more about technology and what it can do for them.
Membership is $20 for a single, $30 for a double. Small activities fees apply.

- **Enliven Tōtara Club** provides older people with a safe, warm and friendly place to socialise. The Club includes Totara Tech, helping members use technology in everyday life. The service is often FREE of charge (subsidies are available).

# Individual help

- **Marlborough Citizens Advice Bureau** welcome drop-ins during opening hours. They will help straight away if they can, or reserve you a time to come back for more in-depth assistance. FREE.

- **Marlborough Libraries** provides a '**Book a Librarian**' service. This 45-minute session is with a library staff member. They help with basic troubleshooting on laptops, tablets, and smart phones. FREE.

- **Better Digital Futures for Seniors** (**REAP Marlborough**) is for people who want to use digital tech to pursue hobbies, communicate with family/friends, and become more independent online. Bring your device to a 1-hour one-on-one session with Shona to learn and increase your confidence. Wednesdays. Bookings essential. FREE.

- **Wendy Reynolds**, a private tutor, also offers individual support. Prices start from $20/hour.

**and coming soon...**

- **Harakeke Hubs** are coming to Marlborough later this year, these will be friendly 'drop in' cafes in Blenheim where people can socialise but also come for all kinds of help, including on the spot help with digital devices and/or referral to other agencies. Contact **Citizen's Advice Bureau** for more info.



A friendly note from Kate (REAP Coordinator Digital Support): "Everyone learns in different ways; it's completely ok to try several different sources of help until you find the right fit for you. The main thing is to keep trying. Also, there are always people who can help if you can not, or do not want to, use digital technology. The Citizens Advice Bureau is a good place to start if you need help doing things offline."

# Online help & training

▪ **Digital Boost** is a completely free government-funded tool to help all Kiwi small businesses adapt to today and prepare for tomorrow. Visit the website for 350+ how-to videos and more:
digitalboost.business.govt.nz

▪ **NZ Certificate in Computing** - Eastern Institute of Technology
This part-time distance-learning course is designed to take one year. EIT offers four intakes per year - January, April, July and September.
Phone 0800 22 55 348 or visit www.eit.ac.nz/programmes/nz-certificate-in-computing-level-2/

▪ Micro-credential: **Digital Skills for the Workplace**
Get hands-on experience with helpful digital tools that you can use in your workplace, business, or organisation with this highly practical short course. This is a 7-week, part-time course at NZQA level 7. 100% online learning.
Free in 2023 (conditions apply).
Read more at academyex.com/courses/micro-credential/digital-skills-for-the-workplace-micro-credential
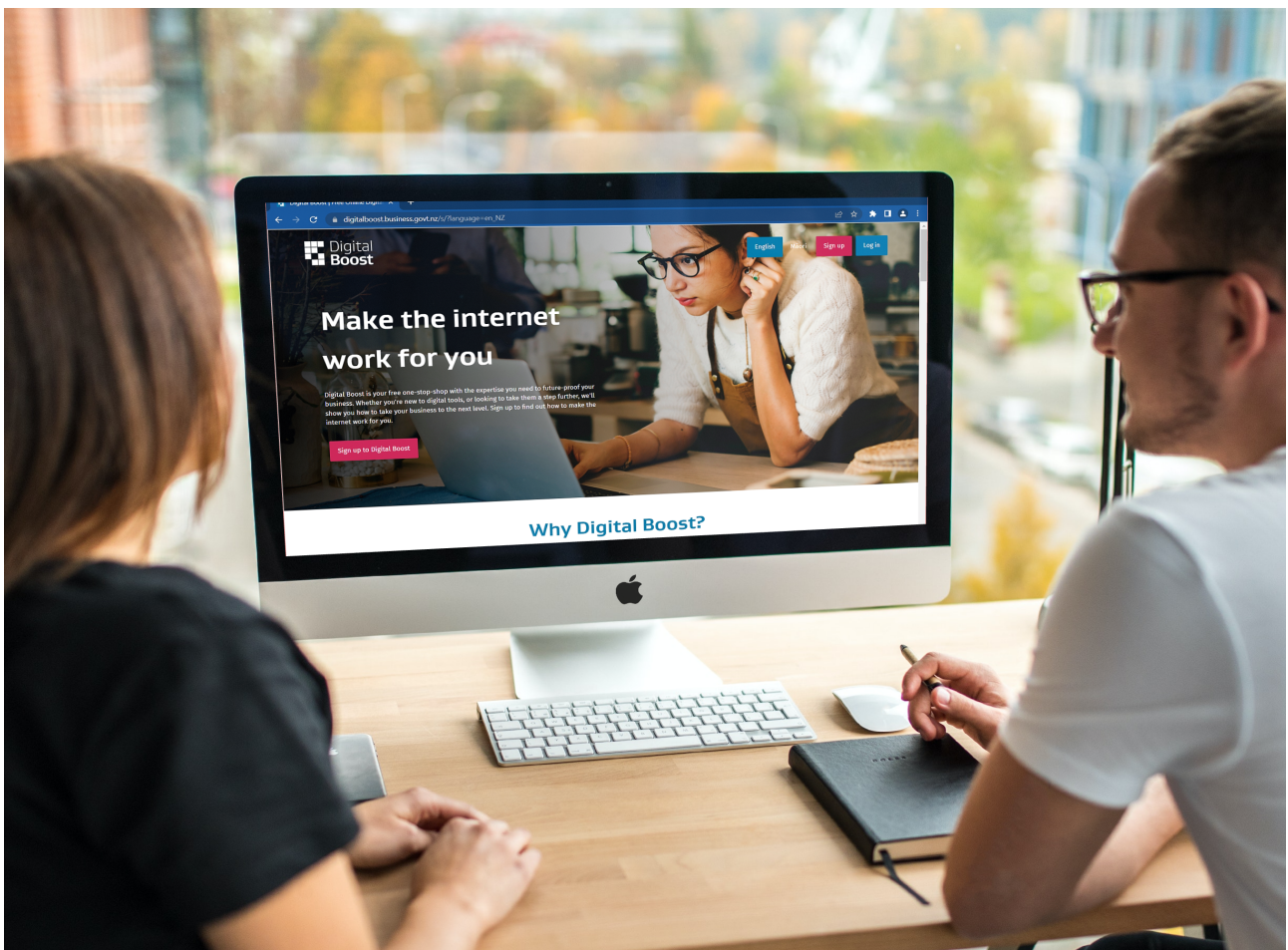
# Computer help in your home

- **Not Tech Savvy** is a local small business specifically designed to help eliminate the little computer problems people face. They can help with installation of new products, getting to know your device, advice on what technology to buy which will suit your needs, troubleshooting.

**and coming soon...**

- **Volunteer Marlborough** is currently recruiting volunteers willing to share their IT skills with people who need help with their digital devices. These people will be Police vetted and prepared to help adult learners. These 'Tech Helpers' will be available through Volunteer Marlborough to help with issues by arrangement.



# Māori or Pasifika learners

Please contact the iwi you are registered with - most provide learning and/or device support.
Pasifika people can contact the **Marlborough Pacific Trust** for assistance.

# Online hospital consultations

Got a hospital appointment coming up and interested in trying an online consultation?

It's possible for many hospital consultations (especially follow-ups) to be done online. This can save you time, petrol, and also allow support people to easily join you if wished (e.g. a family member with you at home, or person in another part of the world joining online). Ask the Medical Secretary who books your appointment if an online appointment would be suitable.

**Wairau Hospital** employs **Anna** as a Digital Navigator to help you get your device set up in advance. This is a FREE service.

# Free access

**Marlborough Libraries** offer free access to computers and the internet and a free Wi-Fi network provided by Aotearoa People's Network Kaharoa (APNK). Wi-Fi is available 8 am to 9 pm and can be accessed outside the building. Printing assistance is available (charges apply).

Libraries also have Chrome stations available for customer use. These use Google Chrome and Google Docs, not Microsoft Office. Other web-based word processing services are available if you have/create an account. Each Chrome station has a USB port and a webcam.

Use of these computers is on a first come, first served basis. If all the Chrome stations are in use, an automated queuing system operates. Sessions last for 30 minutes.

# Need an internet connection?

Ask about **Skinny Jump**; Marlborough District Libraries partners with **Digital Inclusion Alliance Aotearoa** to offer the Skinny Jump programme.

Skinny Jump helps New Zealanders gain access to affordable broadband at home. Jump is a flexible pre-paid service, offering 35GB of data for just $5.

Because Jump uses Skinny's 4G wireless network, there's no fibre or landline connection and no installation cost. No credit references or credit checks are needed. Find out more from Marlborough Libraries.

# Blind or low vision?

Ask your optometrist or ophthalmologist for a referral to **Blind Low Vision NZ**. Andrea, their Nelson/Marlborough technology trainer, can come to your home to help adjust or set up technology for you. This service is FREE of charge with a referral from an eye specialist and membership of Blind Low Vision NZ.

# Directory

## Blind Low Vision NZ (Nelson and Marlborough)

Andrea Meldrum
National office: 0800 243 333
530 Main Road Stoke, Stoke

www.blindlowvision.org.nz/our-services

**\* Referral needed from eye specialist.**

| | | |
|---|---|---|
| | M - F | 9 - 3 |

## Citizens Advice Bureau

Marlborough Community Centre
25 Alfred Street
Blenheim
03 578 4272

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|---|---|
| Mo: | 9.30 – 4 |
| Tu: | 9.30 – 4 |
| We: | 9.30 – 4 |
| Th: | 9.30 – 4 |
| Fr: | 9.30 – 4 |

## Enliven - Tōtara Club (including Tōtara Tech)

22 Alfred Street, Blenheim
03 265 4243
marlboroughtotara@psusi.org.nz

| | | |
|---|---|---|
| | M - F | 8.30 - 5 |

## Literacy Aotearoa

Criterion Lane (off Alfred Street roundabout),
Blenheim
Sue Boniface
03 577 9080 / 022 033 7132
info.c8@literacy.org.nz

| | | |
|---|---|---|
| | Tu: | 9 - 3 |

## Marlborough District Library (Blenheim)

33 Arthur Street, Blenheim
03 520 7491
library@marlborough.govt.nz

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|---|---|
| Mo: | 9 - 6 |
| Tu: | 9 - 6 |
| We: | 10 - 6 |
| Th: | 9 - 6 |
| Fr: | 9 - 6 |
| Sa: | 10 - 4 |
| Su: | 1 - 4 |

# Directory (continued)

**Marlborough Pacific Trust**

18 Pitchill Street, Blenheim
03 927 3049
office@marlboroughpacifictrust.co.nz

**Not Tech Savvy**

03 972 2400                                      Available by
not.tech.savvy@outlook.com                       appointment.

**Picton Library and Service Centre Waitohi**

| | | |
|---|---|---|
| 2 Dublin Street, Picton | Mo: | 8 - 5 |
| 03 520 7493 | Tu: | 8 - 5 |
| Fax: 03 520 3203 | We: | 9 - 5 |
| pictonlibrary@marlborough.govt.nz | Th: | 8 - 5 |
| | Fr: | 8 - 5 |
| | Sa: | 10 - 4 |
| | Su: | 1 - 4 |

**REAP Marlborough**
(including **Better Digital Services for Seniors**)

| | | |
|---|---|---|
| 65 Seymour Street, Blenheim | Mo: | 9 - 3 |
| 03 578 7848 | Tu: | 9:30 - 3 |
| admin@reapmarlborough.co.nz | We: | 9 - 3 |
| | Th: | 9 - 3 |
| | Fr: | 9 - 3 |

**Senior Net Marlborough Sounds**

Linkwater Settlers Hall, 1353 Queen Charlotte Drive
03 574 2558
marlborough.sounds@seniornet.nz

# Directory (continued)

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|---|---|
| **Te Whatu Ora Nelson-Marlborough**<br>(previously NMDHB)<br><br>Anna Kimeswenger (Digital Health Navigator)<br>022 038 0499<br>anna.kimeswenger@nmdhb.govt.nz | Available by appointment. |
| **Volunteer Marlborough**<br><br>1 Market Street, Blenheim<br>03 577 9388<br>vm@volunteermarlborough.org.nz | M - F    9 - 3 |
| **Wendy Reynolds - Private Tutor**<br><br>Individual or Class<br>In your home or at her studio<br>021 223 0160<br>witherhillshome@gmail.com | Available by appointment. |

www.reapmarlborough.co.nz

**Coordinator Digital Support: Kate Horrey**
**03 578 7848**
**kate@reapmarlborough.co.nz**

**65 Seymour Street, Blenheim**